

# Connecting to a better world

ESG Annual Report 2024



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# Our inspiration

Connect with our report to the rhythm of this playlist and feel the energy of striding towards new goals:

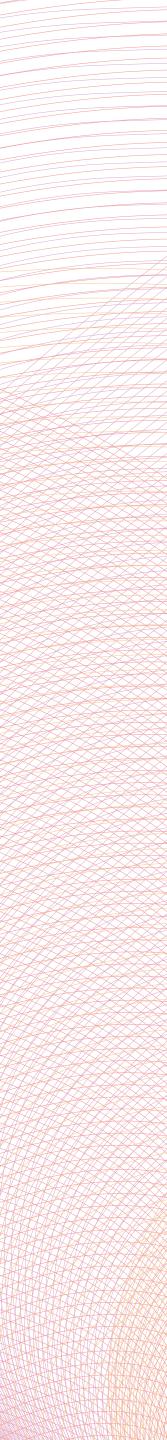


**SPOTIFY** 

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# A FEW WORDS FROM OUR CEO

Dear customers, employees and shareholders:

This year we are proud of lyntia for the significant progress we have made This interdisciplinary approach has enabled us to address challenges from in our commitment to our sustainability, social responsibility and govermultiple perspectives, strengthening our ability to generate a positive and nance model. As a company, we recognise the importance of leading by lasting impact. example, taking action to help address environmental and social challen-As we look to the future, we remain committed to transparency, innoges to create a better world.

In this regard, our ESG team, representing all areas of our company, has played an important role, coordinating across the company and driving goals and aspirations. initiatives that not only benefit our business, but also the communities I am convinced that together, we can create a legacy of sustainability where we operate and the planet we all share. and responsibility that will inspire future generations.

We have worked tirelessly over the course of 2024 to integrate ESG princi-Thank you for your support and trust as we continue our journey towards ples at all levels of our organisation, ensuring that every decision reflects a more equitable, responsible and sustainable future. our commitment to a more sustainable future, from reducing our carbon footprint to promoting fair and inclusive labour practices. We are pleased with our results but are aware there is still much more to do.

"I am particularly proud of the collaborative work of our team, which is embodied by all areas of the company."



vation and continuous improvement. We will continue to work with our customers, employees, shareholders and communities to meet our ESG

> Best Regards, José Antonio López





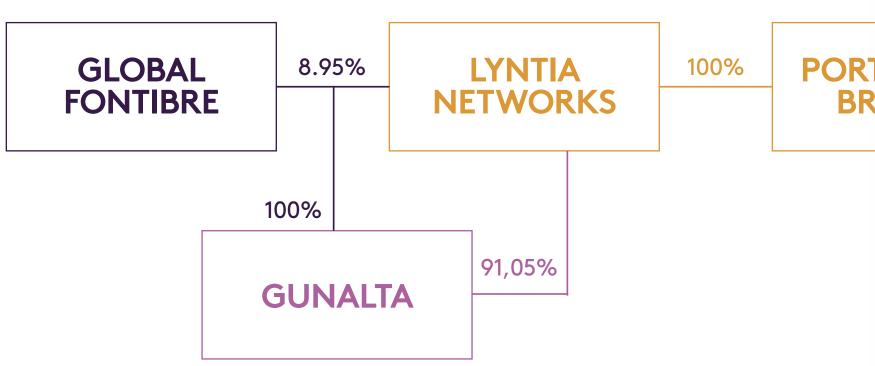
# 02. WHO ARE WE?

We are a neutral operator, leader in the wholesale telecommunications market in Spain and Portugal, specialising in the provision of connectivity services. Our high quality and secure services are mainly focused on **Fibre Optics and Digital Infrastructures.** 

# How is our business group organised?

Our group, which is a tax resident in Spain, employs more than 200 professionals.

Our business structure allows us to optimise our resources and achieve our goals more efficiently.



# What is our goal?

To help our clients meet the challenges of optimising connectivity and digital infrastructures, boosting the market and fostering competition.

**PORTUGUESE BRANCH** 





0 Ο O 0 0 C C Ð Ð **105 Network Centres** Q B 0 1 D **Q** 

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What do our figures say?

Our solutions are within your reach

# 55,292km **Dark Fibre**

10,444km Metropolitan Fibre

+87,000 On-net buildings

+243,000 Near-net buildings

3,286 Municipalities

5 **Data Centres** 

105 **Network Centres** 

# Infrastructure



Optical



WW Wavelength

# Connectivity





Internet Connect



SUD





# 03. OUR HISTORY

Gas Natural (GN) merges with Unión Fenosa, creating GNFT.

The investment fund Cinven

The investment fund Cinven acquires GNFT. Ufinet is born.

1008

Unión Fenosa (UF) and Desarrollo del Cable (Gas Natural) start to develop fibre infrastructure to offer services to other telecommunications operators.

Ufinet enters the FTTH business in small and medium-sized cities.



# Antin Infrastructure Partners acquire Ufinet España and lyntia is born.

lyntia becomes the benchmark alternative in Śpain. In the same year, it signed an agreement with Iberdrola for the exclusive right to use Iberdrola's surplus fibre network.

4  $\sim$  Following CNMC approval, lyntia Networks acquires EBC: Evolutio Business Connectivity.

lyntia enters the Portuguese market by securing a 1,100km terrestrial fibre network connecting the country's main cities.

Axa Management Asset, Swiss Life Asset Management and Morrison & Co. acquire the lyntia Networks business.



# 04. OUR BUSINESS MODEL

# HOW IS OUR BUSINESS **STRUCTURED?**

With over 26 years of experience, we are the leading neutral digital infrastructure operator in the telecommunications sector, specialising in providing connectivity for fibre-optic networks and cloud solutions.

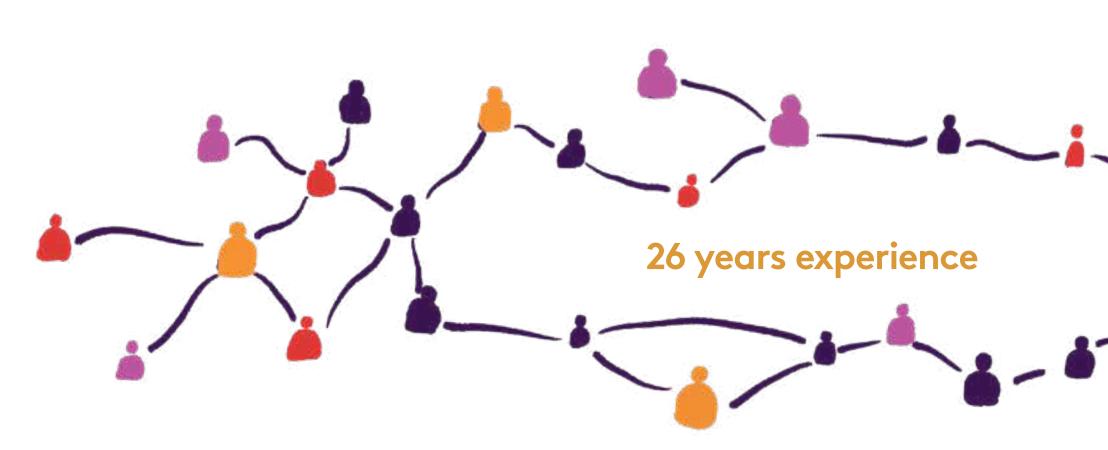
# Geographical coverage

We have more than **55,000 km of fibre optics** deployed in the Iberian Peninsula, covering both Spain and Portugal.

At lyntia, we are dedicated to the construction and operation of fibre-optic infrastructures, facilitating access to other operators. This allows them to offer telecommunications services and connectivity in urban and rural areas, driving digital development in all regions.

# **Connecting with our customers**

Our business model is designed to **respond to** diverse connectivity needs, serving a wide range of customers such as telecommunications operators (local, regional, national and international), integrators, data centres and hyperscalers.



# Our role as a wholesale operator

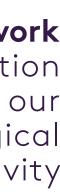
# **OUR VALUE** PROPOSITION

# Quality and reliability in every connection

Our infrastructure is designed to **meet** our customers' most demanding needs for availability and resilience. Fibre-optic networks are configured to ensure stability and quality communications, even in the most complex environments.

## Leaders in technological innovation

We are committed to innovation in network technology. We foster close collaboration with industry partners, enabling our customers to benefit from technological developments that optimise connectivity and operational efficiency.





## Growing sustainably

Our infrastructure is not only designed to be efficient but also to minimise environmental **impact.** We are committed to:

- The reduction of emissions in our activities.
- The protection of biodiversity in the areas where we operate.
- The promotion of sustainable practices throughout the supply chain.

## Aimed at understanding you

With an extensive portfolio of products and services based on our infrastructure, at lyntia we focus on building long-lasting, trusted relationships with our customers. We aim to understand their needs and deliver customised solutions that drive their growth and success.

# **OUR PATH TO** THE FUTURE

## Responding to market demands

Our business model is designed to evolve with These certifications reinforce our transparency and industry changes, anticipating the need for high strengthen the trust of our customers, partners and capacity, low latency, and energy-efficient conshareholders by providing an objective assessment nectivity. of our ESG performance.

# Future sustainability objectives

- Reduction of the environmental footprint.
- Optimisation of resource efficiency.
- Development of less invasive infrastructures.

re we operate.

Our commitment to sustainability includes:

Our sustainability plans are aligned with international standards, ensuring responsible growth and a positive impact on the communities whe-

## ESG compliance as a priority

As part of our commitment to sustainability best practices, lyntia works to meet and exceed the requirements of certifications such as ISO 9001, ISO 27001, GRESB and EcoVadis.

## Moving forward with leading and sustainable connections

With a focus on strategic expansion, we seek to consolidate our position in Southern Europe, developing sustainable infrastructures adapted to an ever-changing regulatory environment. We constantly innovate to ensure that our future networks meet the highest sustainability and operational efficiency standards.









# OUR MISSION, VISION, CORNERSTONES AND VALUES

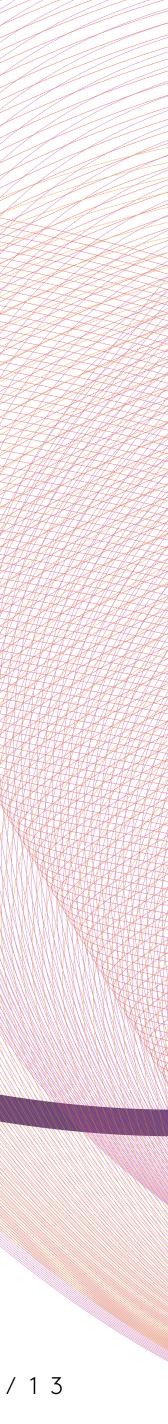
At lyntia, we are driven by the purpose of creating a positive impact on society. Our mission, vision, cornerstones and values



To consolidate our position as **OUR** the trusted partner in the Telco and Cloud domain, ensuring market-leading infrastructure solutions in Southern Europe.

OUR VISION To provide connectivity solutions that bring socie solutions that bring society together, helping to create a better world.

MISSION



Justices Jus To achieve our goals and maintain our leadership position, we rely on solid

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We believe that together, we can go further. Working as a team and being more flexible means we get there faster and better.

Our customers are at the heart of everything we do and are the primary driver of our

Passion makes us grow, enlightens us and is contagious, generating talent and success.

We improve our processes and organisation





# 06. OUR SUSTAINABILITY STRATEGY

In 2023, we defined an ESG strategy structured in three phases (2023-2030). This approach allows us to move comprehensively and steadily towards a sustainability model aligned with our commitment to generate a positive impact on society.

# 1. Building solid foundations (2023)

This initial phase focused on creating a solid foundation that included developing an ESG diagnosis, raising awareness, forming an ESG task force, "ambassadors" for the different areas of the company, and lastly, designing an ESG strategy with a concrete action plan, prioritising quick steps for the first GRESB assessment.

# 2. Strengthening our base (2024)

This stage seeks to strengthen our ESG capabilities, define and monitor clear objectives, enrich our value proposition with sustainable initiatives and collaborate with key actors in our value chain to help them achieve the ESG goals.

3. Marking territory (2024) As we move forward, this third phase will focus on communicating our external ESG narrative, collaborating with customers and suppliers to develop sustainable connectivity solutions, and fostering dialogue with communities and the public sector to drive digital inclusion.

# **ESG IN OUR DNA**

# Sustainable connectivity at every step

We collaborate with our customers and suppliers to develop sustainable connectivity solutions that drive a more efficient and environmentally friendly future.

We promote digital inclusion and cohesion in the communities where we operate, driving social and economic progress through accessible connectivity for all.

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We are transforming our company to integrate ESG principles into our operating and governance model.

## Connectivity for all





# **SUPPORTING LONG-TERM STRATEGIC ESG GROWTH**

We design, socialise and monitor the implementation of our ESG strategy, continuously updating it to align it with our long-term mission.

> 17 PARTNERSHIPS FOR THE GOALS X

# **ENABLING ESG STRATEGY THROUGH DATA CAPABILITIES**

We created a data repository that includes all ESG information.











# **INTEGRATING ESG INTO THE GOVERNANCE AND OPERATING MODEL**

We integrate and develop ESG policies and processes in line with the most relevant issues to lyntia, identified through a robust ESG assessment.







We design and communicate lyntia's ESG narrative to transform our internal culture and position ourselves as a key sustainability player in the telecommunications infrastructure ecosystem.



# **ENRICHING THE VALUE PROPOSITION** WITH ELEMENTS OF SUSTAINABILITY

17 PARTNERSHIPS FOR THE GOALS

We review and complement the specifications of our lyntia products and services with a sustainable approach, identifying opportunities to develop new products to address specific needs in this area.

# **MANAGING THE BUSINESS** WITH CLEAR ESG GOALS

We define and monitor goals in all relevant Environmental, Social and Governance categories.

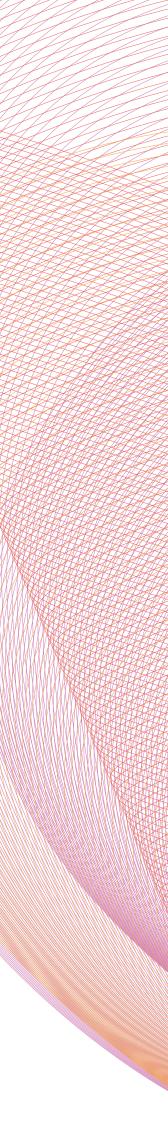
17 PARTNERSHIPS FOR THE GOALS

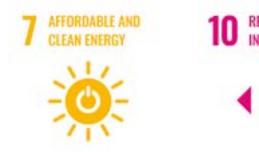
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# **STRENGTHENING ESG POSITIONING WITH KEY** CERTIFICATIONS **AND REGULATIONS**

We identify, comply with and boast strategic certifications and key regulations to support our narrative and achieve ESG goals.







# **BECOMING A BENCHMARK IN SUSTAINABLE DIGITAL SOLUTIONS**

We collaborate in innovation projects based on sustainability criteria to position lyntia as a provider of sustainable connectivity solutions, enabling the implementation of new technologies and practices in the markets where we operate.



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10 REDUCED INEQUALITIES





# **IMPROVING OUR ESG STRATEGY**

We incorporate ESG elements into all commercial customer offerings and progressively extend our commitment to sustainability throughout the entire value chain.



# **SUPPORTING THE DIGITAL INCLUSION OF COMMUNITIES AND SOCIAL STAKEHOLDERS**

We foster dialogue with communities, collaborate with the public sector to identify and stimulate new opportunities for digital inclusion and measure and track their impact to strengthen our position.



# 07. OUR COMMITMENT TO SUSTAINABILITY

At lyntia, we understand that our role as a telecommunications network operator is not only about providing connectivity but also about taking active responsibility for the environment, society and governance principles.

Our sustainability commitment focuses on creating a **future where technology drives positive and lasting impact.** This commitment is structured in three key dimensions.



# OUR **ENVIRONMENTAL RESPONSIBILITY:**

We recognise the importance of minimising the environmental impact of our operations and of contributing to a sustainable model in the telecommunications industry. This approach is based on **responsible resource** management and sustainable building **practices** that prioritise reducing the carbon footprint.

We are committed to:

- Optimising energy consumption through renewable sources and continuous improvement in the efficiency of our facilities.
- Strictly complying with environmental regulations, adopting a life-cycle approach to the design and operation of our infrastructure.
- Fostering an environmental culture among employees and suppliers, aligning the whole supply chain with sustainability criteria.

# COMMITTED TO PEOPLE AND **THEIR WELL-BEING:**

Our actions seek to contribute to **inclusive** equitable development, valuing and our employees, suppliers and customers. We promote a safe and diverse work environment where equality and personal development are essential priorities. To achieve these aims, we are guided by the following principles:

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# • Employment rights and work-life

**balance:** we support our employees' well-being and professional development, guaranteeing fair working conditions and a work-life balance.

• **Diversity and Inclusion:** we recognise that diversity is a key driver of innovation and cohesion in our organisation.

Service excellence: we are committed to providing a high-quality customer experience, and ensuring the confidentiality and secure handling

# **COMMITTED TO ETHICAL AND TRANSPARENT GOVERNANCE:**

**Integrity and transparency** are the foundation of our operations and relationships with all our stakeholders. At lyntia, we apply high ethical standards reflected in our privacy and cybersecurity policies and compliance with net neutrality. Through our governance practices, we ensure:

- **Transparency:** we foster investor, employee and community trust through clear and open communication.
- **Ethics:** we prioritise accountability and sustainability, ensuring compliance with our Code of Ethics and a governance system aligned with the highest standards.

### Proactive risk management: we continuously review our ESG policies to ensure a positive and lasting impact.







Our approach to sustainability is under constant review. We report regularly to the Steering Committee and the Board of Directors on progress and results, reaffirming our commitment to a sustainable business model that drives connectivity and harmonious development with the environment and society.

# TRANSFORMATIONAL PARTNERSHIPS

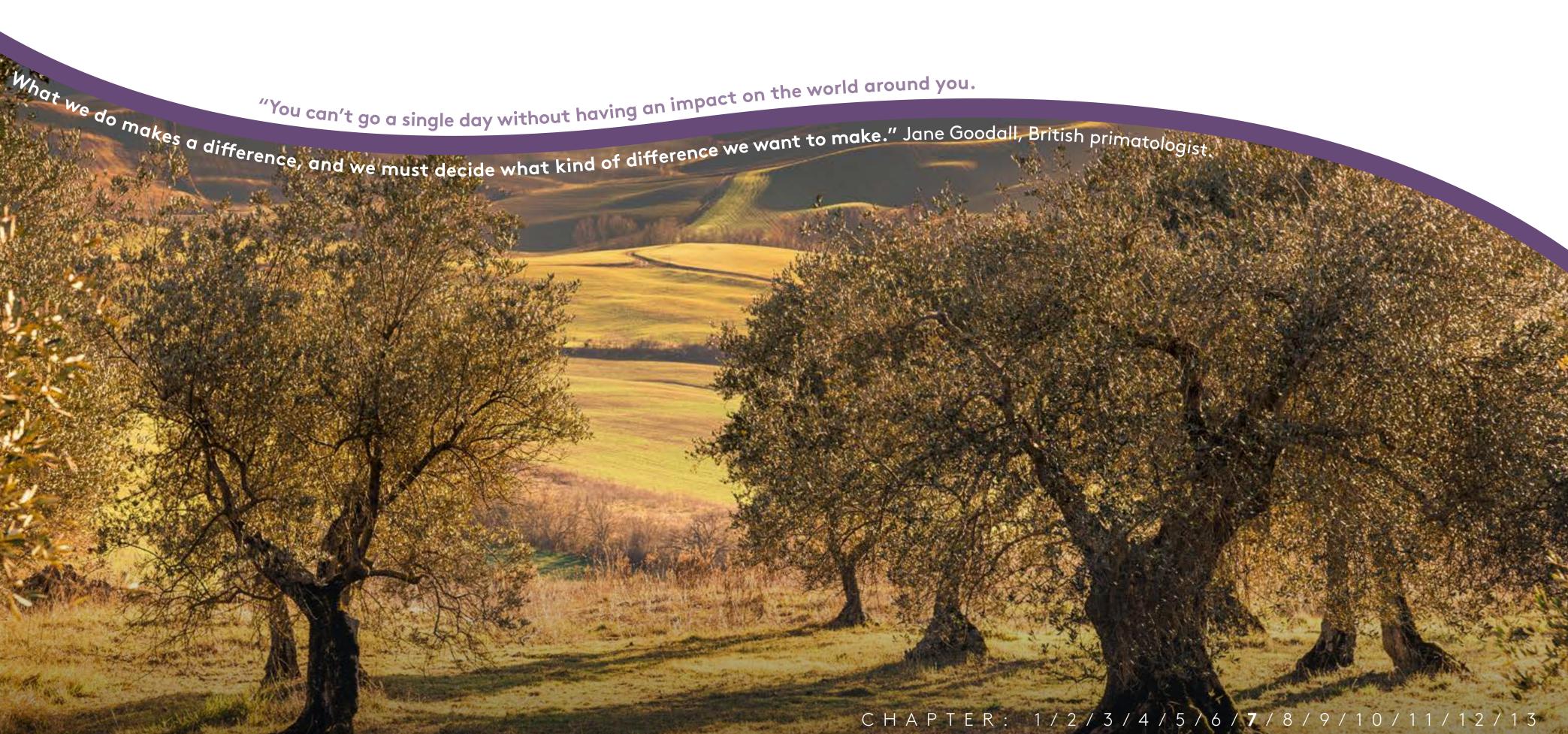
At lyntia, we are committed to supporting initiatives that strengthen social and economic development, promote occupational risk prevention within the value chain and contribute to local employment. This commitment translates into concrete actions that we have implemented to promote a positive and sustainable impact in the communities where we operate.



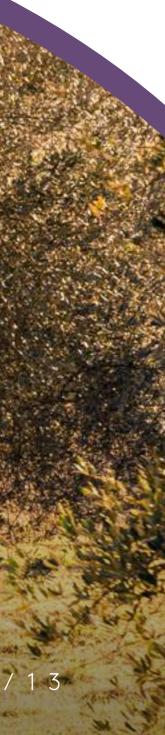
# SOCIAL PROGRESS **IN ACTION**

We actively participate in projects that improve access to connectivity and contribute to the sustainable development of communities. A good example of this commitment is our **Apadrina un** 

**Olivo** initiative in Oliete, Teruel, where we have contributed to the restoration of century-old olive trees, promoting job creation in the region and thus offsetting our carbon footprint.







# SOLIDARITY AND AWARENESS IN ACTION

We are committed to high-impact social causes, such as **breast cancer awareness and prevention.** In this context, we organise special activities in our offices to raise awareness among our employees and encourage them to join the cause. Furthermore, as a company, we make donations to support projects focused on research into this disease.

# SOCIAL RESPONSIBILITY IN ACTION

We carry out solidarity activities on special days, such as the **Real Wise Men** initiative, where our employees have the chance to sponsor the wishes of children and elderly people in vulnerable situations, transforming their generosity into gestures of support and hope during the Christmas holidays.





# 08. SUSTAINABILITY AT THE HEART

At lyntia, sustainability is not just a goal but an essential component of our business model. Our strategy permeates all our operations, guiding every decision: from infrastructure planning to serving our customers.

# Sustainability in all our operations

From the start of each project, we consider the environmental and social impact of our activities. We plan and execute our fibre-optic infrastructure rollouts with a focus on reducing our carbon footprint, respecting local ecosystems, avoiding protected areas and mitigating any impact.

This commitment allows us to comply with environmental regulations and actively contribute to the protection of biodiversity.

# Sustainability in our value chain

Our supply chain is aligned with ESG principles, ensuring that each supplier meets sustainability criteria. At lyntia, we foster long-term partnerships that encourage innovation and the adoption of sustainable practices across our network of partners. This enables our customers to benefit from energy-efficient connectivity solutions with a lower environmental impact.

# A technology that benefits us all

Innovation is at the heart of our sustainability strategy. We implement technologies such as real-time monitoring, which optimises the performance of our networks, and energy-efficient solutions that reduce our carbon footprint. This approach helps back the creation of smart cities and promotes sustainable digitalisation in various sectors.

## Accountability and transparency in every decision

We ensure that sustainability permeates all strategic and operational decisions. The Steering Committee and the Board of Directors closely monitor compliance with our ESG goals, ensuring that our business model is constantly aligned with environmental, social and corporate governance commitments.







# 09. E FOR ENVIRONMENTAL

# Working today for a greener tomorrow

Our environmental vision drives us to take concrete actions to move towards a more sustainable future.

### We calculate the carbon footprint

Since 2019, we have calculated our carbon emissions (Scopes 1 and 2) to understand and mitigate our impact. Thanks to this measure, we develop ongoing strategies to achieve our carbon reduction targets.

- Energy efficiency: we implement measures to optimise energy consumption at all our facilities, integrating real-time monitoring technologies and optimised processes.
- **Biodiversity:** we protect local ecosystems, impact on sensitive areas and biodiversity conservation.

# Our future commitment

• 5% annual reduction in our emissions: (Scopes 1 and 2): We focus on measurable and sustainable progress in our direct and indirect emissions.

Monitoring with key indicators: to measure our environmental impact, we will establish three main metrics aligned with international standards.

• Traceability of our value chain: we will guarantee that 100% of our suppliers meet sustainability criteria.



# 10. S FOR SOCIAL

# **EMPOWERING PEOPLE** FOR A FAIRER FUTURE

At lyntia, we are committed to responsible management that prioritises the well-being of people and sustainability throughout our value chain and we work in key areas to strengthen our social and environmental contribution:

- **Diversity and inclusion:** We foster an inclusive and diverse culture that respects and values each individual's uniqueness. We aim to provide a working environment where everyone can fully develop by promoting equal opportunities.
- Customer satisfaction: We put our customers at the heart of everything we do, offering high-quality solutions and adapting to their needs. Our commitment is to build trusted relationships and be your partner of choice.

- operations.
- industry.
- leadership.

• Value chain: We work with suppliers that share our sustainability values, promoting resilience at every stage of the process to maximise the positive impact of our

**Training:** We promote the talent of our team through training programmes that reinforce their professional growth. We focus on creating a culture of continuous learning to meet the challenges of a constantly evolving

## Our future commitment

• Gender parity: Achieve gender parity in leadership positions by 2030, guaranteeing equal representation to strengthen our

ESG criteria in procurement processes: Implement stricter ESG criteria in our selection of suppliers, guaranteeing collaboration aligned with our ethical and environmental principles.

# TEAM, CULTURE, **CUSTOMERS AND SUPPLIERS**

## Our team

At lyntia, we establish a cultural environment based on trust and mutual respect, where inclusion and recognition of individual merit are hallmarks of our corporate identity.

We are committed to implementing policies that promote equal treatment and opportunities, eliminating discrimination based on gender, origin, religion, age, disability or socio-economic status. This principle is applied in all areas: recruitment, promotion, salary policy, training, occupational health and safety and work-life balance.



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## Selection and recruitment process

Our selection and recruitment policy is aligned with our Code of Ethics and is based on meritocracy, which means considering all candidates equally without applying positive or negative discrimination.

### Occupational classification and gender map

Currently, 35.66% of our workforce comprises women, with a higher presence in back-office areas (58%). Men account for 76% of the workforce, reflecting sectoral trends related to engineering careers.

## Training

We offer all employees equal access to training programmes, providing an average of 40 hours per employee each year. The trainingplan, designed based on performance appraisals, is run within working hours to facilitate work-life balance.

## **Professional promotion**

lyntialinks promotions and career progression to performance and results achieved, using an annual competency-based appraisal. This process ensures equal opportunities.

## Working conditions

100% of our employment contracts are permanent; we offer flexible working hours, an intensive workday on Fridays and during special periods of the year (summer and Christmas), teleworking and reduced working hours. We strictly comply with occupational risk prevention regulations, prioritising the protection of women and pregnancy.

# **Our culture**

At lyntia, we believe that a strong culture is the foundation for building a resilient, innovative and engaged organisation. We strive to create an environment where every employee feels proud to belong and motivated to achieve both their personal goals and the company's success. This culture is built day by day through core values such as transparency, respect for diversity, commitment to sustainability and driving innovation.

# What defines us

We encourage professional and personal development:

- challenges.

• We provide access to training and capacitybuilding programmes aligned with our ESG objectives. This enables continuous learning and the acquisition of key skills to meet future

• We promote an inclusive and collaborative environment: Inclusion and respect for diversity are essential at lyntia. Our team is made up of people from different disciplines, working together in an environment that encourages creativity, the exchange of ideas and teamwork.

## • We act with integrity and accountability; Our culture is built on a strong commitment to ethics and accountability, ensuring that our actions positively impact society and the environment. We foster exemplary leadership that inspires each individual to act.

## **Our customers**

At lyntia, our customers are at the heart of everything we do. To understand and meet their needs, we use the NPS survey as a key tool. This allows us to assess their satisfaction and loyalty and identify areas for improvement, focusing on our customers' needs and expectations.

Through this continuous analysis, we optimise our strategies to ensure that they focus on what matters, building lasting relationships with our customers based on trust and mutual value.

# • Our suppliers

At lyntia, our commitment to environmental, social and governance principles extends to supplier management. We have established a rigorous process to ensure sustainability and accountability in our supply chain, fostering collaborative relationships with our business partners, promoting responsible practices and aligning their operations with our values and standards.



# ESG commitment with our suppliers

Each new supplier receives our ESG supplier policy. This document outlines the **principles** and guidelines on sustainability, employment rights, business ethics and environmental practices. It is an integral part of our contracts, ensuring that all parties involved operate according to our social and environmental responsibility standards.

# Our initial assessment checklist

We provide an initial assessment checklist that measures compliance with key sustainability and governance criteria, including:

- **Environmental management:** Emissions, waste and energy efficiency
- Labour regulations and human rights: Compliance with international standards
- Transparency and ethics: Operations free of questionable practices

# Our performance monitoring and analysis

We renew our commitment annually through a structured monitoring process:

**1. Traceability:** 

Review of checklists to ensure compliance with our ESG standards.

Detailed analysis of the data collected, producing an overall performance report. **3. Feedback:** 

actions.

This structured approach allows us to maintain transparent traceability and ensure that our operations, together with those of our suppliers, have a positive impact on the environment and society.

A sustainable supply chain is key to our longterm success and to meeting our ESG goals.

# 2. Evaluation of results:

We share findings with suppliers to identify opportunities for improvement and joint



# 11 G FOR GOVERNANCE

# Promoting ethical and transparent management

Integrity and transparency are the cornerstones of our management. We are committed to conducting our business with high ethical standards, implementing controls and procedures to ensure regulatory compliance and corporate responsibility in all our activities:

• Transparency and correction of misconduct: We have an internal reporting system that allows for confidential reporting

# Speak Up: Creating direct communication channels

At lyntia, regulatory compliance is a strategic priority and a fundamental cornerstone of our responsible management. At lyntia, we provide a secure and accessible internal reporting channel that serves as a tool for making queries, raising doubts and/or reporting conduct that may involve a possible irregularity, non-compliance or situations that

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of misconduct, promoting an environment of trust and accountability.

• Updated policies and procedures: Our Code of Ethics is regularly reviewed and adjusted to align with best practices and ensure ethical conduct in all our activities.

• Corporate responsibility: We prioritise management supervised by the Board of Directors with control and evaluation mechanisms to ensure compliance with our policies and procedures.

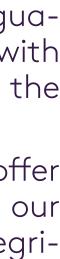
may constitute legal infringements, as well as conduct that is contrary to our Code of Ethics. The lyntia internal reporting system - Speak **Up** - ensures adequate protection for individuals who report any of the aforementioned actions or omissions, in strict compliance with the confidentiality and protection of the informant, guaranteeing its proper functioning in accordance with the provisions of Law 2/2023, of 20 February, and other applicable regulations.

# Our future commitment

- 100% regulatory compliance: We guarantee that all our activities comply with the laws and regulations applicable to the sector.
- **Ethics and compliance training:** We offer ongoing training programmes for all our employees, promoting a culture of integrity that ensures understanding and respect for our ethical values.







# 12. OUR ESG COMMITTEE

Atlyntia, our commitment to the environment, social responsibility and governance is headed up by a multidisciplinary team representing all areas of the company:

- Human Resources
- Legal
- Technical and IT Area
- Procurement
- Marketing

This multidisciplinary collaboration enables us to integrate sustainable and responsible practices into every aspect of our business, ensuring that our actions meet the highest ethical standards and have a positive and lasting impact on society and the environment. Meet the people who make our ESG initiatives possible and how their work together helps us build a fairer, more sustainable future.

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### Maryvonne Serrano Banquet

Marketing & ESG Director

María

García

Santos

ESG &

Marketing



Álvaro **Botella** Pedraza

CLO



María Álvarez

Legal



Juan Olivares de las Heras

Technical Area



Mercedes Marcello de la Peña

Legal



Carmen Godoy Prieto

Procurement



Belén Aznarez López

Human Resources



# 13. ANEXXES

# **CORPORATE** POLICIES

ESG Policy: includes an update of the following policies:

- Sustainable Mobility Policy
- Sustainable Water Resources Management Policy
- Biodiversity and Habitat Policy
- Lyntia Customer Satisfaction Plan
- Local Employment Policy
- Policy on Partnerships with Social Enterprises
- Stakeholder relations
- Policy on the Independence of the Chairman of the Board
- ESG Supplier Procurement Policy
- Criminal Compliance Policy
- Privacy policy
- Cookie policies
- Equality policy
- Quality policy
- Information security policy
- General internal system policy

# **CERTIFICATIONS**

At lyntia, we have certifications that reflect our commitment to the highest standards of security, quality and sustainability. These certifications endorse our practices and allow us to offer reliable and responsible connectivity solutions in compliance with the most demanding regulations.







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**ENS:** The information systems that support the Connect service, with lyntia's Ethernet, IP and Internet modalities, are audited as HIGH category, according to the National Security Scheme.

**ISO 9001:** ISO is an international standard that establishes the criteria for an effective quality management system: improved quality and operational efficiency, increased customer satisfaction and access to new markets.

**ISO 27001:** International standard that enables assurance, confidentiality, data integrity, and the availability of information, as well as the systems that process it. All of this to minimise information security risks.

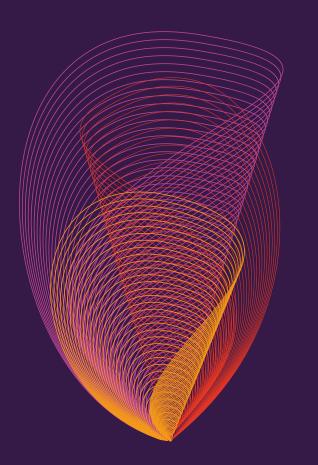
GRESB

**GRESB:** GRESB certification assesses our commitment to sustainability in infrastructure and real estate assets, helping to improve transparency, environmental practices and social responsibility in our activities.



**EcoVadis:** The EcoVadis assessment evaluates our sustainability, ethics and social responsibility performance, ensuring responsible practices throuahout our supply chain.





# untio NETWORK TO BUSINESS

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